

Important information! Please keep this document safe with the rest of your Plan documents.

Funeral Benefit

You have chosen to add a Funeral Benefit option to your Over 50s Life Plan.

By selecting the Funeral Benefit option, you are choosing to 'charge' your cash lump sum to Dignity Funerals Ltd (Dignity). This means that your cash lump sum will be paid directly to Dignity rather than your estate. Dignity will then add 10% to the contribution your cash sum makes towards your funeral costs - completely free of charge.

If your funeral costs less than your cash lump sum, the 10% will be calculated on the amount used to pay towards your funeral costs. If there is any money leftover, this will be paid back to your estate (see example below).

If your funeral costs more than your cash lump sum, the 10% will be calculated on your cash lump sum and your family will just have to pay the balance of the funeral cost to Dignity.

If you have chosen a level cash sum the maximum additional funeral benefit is £1,000.

If you have chosen to protect your cash sum from the effects of inflation, the additional funeral benefit limit of £1,000 will also increase in line with inflation.

When the time comes, Dignity will provide advice and guidance to your family on all aspects of the funeral and will agree the funeral services required with your next of kin.

How to Claim

Please make sure your next of kin are aware of your Over 50s Life Plan and that they know you've chosen to 'charge' it to Dignity. To make the claim they will need to phone the Funeral Benefit Help Line on 0800 151 3792. Lines are open 24 hours a day, 365 days a year. Calls are free from BT landlines, other networks and operators may vary.

Dignity will arrange for their local funeral director to meet with your next of kin to make the funeral arrangements.

Dignity will manage the claim from your Over 50s Life Plan.

How it Works

On notification of death, Dignity will use the proceeds of your policy to provide funeral services up to the value of the cash lump sum plus the additional 10% Funeral Benefit.

For example, if your cash lump sum is £5,000 and your funeral costs are £3,000, the extra 10% would be calculated on the cost of the funeral (£3,000). Dignity would charge AIG £2,700 ($£3,000 - 10\% = £2,700$) and would make up the additional £300 themselves. The £2,700 would be paid to Dignity from your Over 50s Life Plan. AIG would pay the remaining £2,300 to your estate.

Important information about the Funeral Benefit

- To qualify for the 10% extra, your family must use Dignity. If they decide to use another funeral provider, the lump sum will be paid directly into your estate and the 10% Funeral Benefit will be cancelled.
- Dignity will add £1 for every £10 of the cash lump sum used to pay for funeral services with Dignity. Any excess cash lump sum that is not paid to Dignity and is used to pay for funeral services will not qualify for the additional Funeral Benefit.
- In order to receive the Funeral Benefit, you must keep paying the premiums under your Over 50s Life Plan. If you stop paying or cancel your Over 50s Life Plan, you will not receive the Funeral Benefit.
- If you wish, you can change your mind and remove the Funeral Benefit and the Charge to Dignity at any time. If you do this the cash lump sum payable from your Plan will be paid back to your estate at the time of the claim and you will not receive the 10% additional contribution towards your funeral costs. If you would like to do this please call us on 0845 266 8720.
- The 10% additional funeral benefit has been specially negotiated with Dignity Funerals Ltd. If, due to unforeseen circumstances, Dignity are unable to provide funeral services in the future, the Over 50s Life Plan will continue as normal. In this event, a replacement funeral provider would be sought, alternatively the cash lump sum would be paid to your estate.